

FAQ

What are Premium Vacancies and how do they differ from Agency Vacancies?

Premium Vacancies are exclusive job roles that our agency has sourced from big corporations. All of our Premium Vacancies aren't publicly advertised and can not be found through any other recruitment agency. When you are put forward for a premium vacancy, you'll pay a fee of £49 which guarantees you a phone interview slot which will be conducted by a member of the corporation's HR team. This interview is time sensitive and will be booked during their set recruiting window.

Can I reapply for roles after I've been declined for a vacancy?

You can apply for new premium vacancies that go live as many times as possible, after your initial payment of £49 you will be charged £24.99 per application thereafter.

Will my CV be kept on file and submitted for new vacancies?

Yes, we will keep your CV on file and submit it to employers who are advertising roles that are suited to your work needs.

Will I be paid directly through the agency or from employers?

If you're on a flex-work scheme with us, you will be paid through the agency but if you're employed by a company that we're partnered with then you will be paid directly from the company's payroll.

How do I submit a new account for payout?

You can change the details that you'd like to be paid out to at any time... Email your sort code and account number to admin@infinityhr.org.uk with a recent bank statement

Will I have to handle my own tax returns?

On flexi-work plans you will be required to handle your tax returns yourself. If you're employed by one of our partner companies then their Accounts/HR team will handle tax returns on your behalf.

Can I be registered as self employed and invoice the agency from my LTD company?

Yes, as long as this arrangement has been approved by a Manager at Infinity HR.